

Cutting edge AMC

For ultimate peace of mind.



Environment
tailored solutions



Systematic management
for peak productivity



Prompt response for
unexpected incidents

About Hi-M.Solutek

Global presence in 13 countries with the strength of 1,100+ engineers, the No.1 company in HVAC solutions and maintenance service provider.

Hi-M.Solutek, a subsidiary of LG Electronics since 2006, is a trusted expert in HVAC solutions, offering installation, maintenance, and repair across industries.

AMC

Annual Maintenance Contract enables more efficient product management and continuous maintenance management. Expert product management is a must for maintaining performance and extending product life, while also reducing costs.

Hi.M's extensive service plans

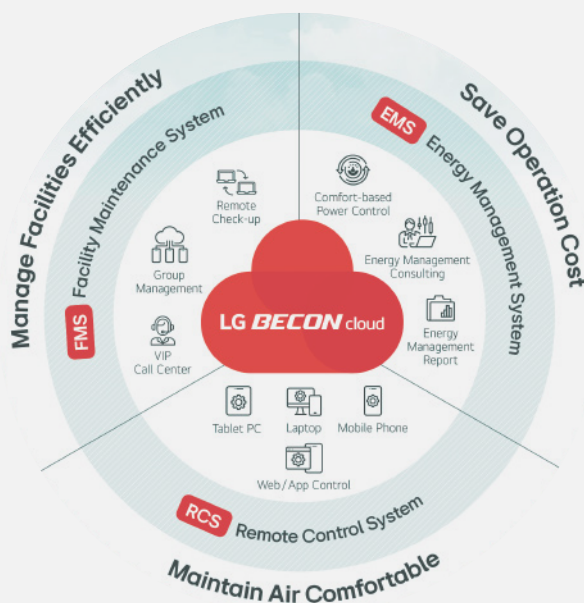
Elite AMC

Comprehensive AMC

Economical AMC

Labor AMC

BECON CLOUD SUPPORT



BECON cloud is a cloud-based platform that provides total maintenance services, offering prompt dispatch services through real-time monitoring, efficient management of facilities, and energy management.

**Integrated maintenance solutions
optimized for HVAC environments**

Hi.M Solutek Service Plans

1

Elite AMC*

Superior all-round protection, perfect for harsh coastal regions.

INCLUSIONS

- Annual ODU anti-corrosive coating
- Condenser coil repair
- Refrigerant (Gas) filling
- Unlimited breakdown calls
- Preventive Maintenance Services (PMS) at scheduled intervals
- Covers all spare parts including compressors
- Labor for repairs and servicing

EXCLUSIONS

- Physical damage, mishandling or accidents
- Electrical infrastructure faults

Before



After



*As per Standard Terms & Conditions.



2

Comprehensive AMC*

Complete coverage to eliminate repair uncertainty and downtime.

INCLUSIONS

- Condenser coil repair
- Refrigerant (Gas) filling
- Unlimited breakdown calls
- Preventive Maintenance Services (PMS) at scheduled intervals
- Covers all spare parts including compressors
- Labor for repairs and servicing

EXCLUSIONS

- Physical damage, mishandling, damages due to corrosion, accidents
- Electrical infrastructure faults
- ODU anti-corrosive coating



*As per Standard Terms & Conditions.

3

Economical AMC*

Budget-friendly maintenance plan for products under warranty.

INCLUSIONS

- Condenser coil repair
- Unlimited breakdown calls
- Preventive Maintenance Services (PMS) at scheduled intervals
- Covers all spare parts except compressors
- Labor for repairs and servicing

EXCLUSIONS

- Physical damage, mishandling, damages due to corrosion, accidents
- Electrical infrastructure faults
- ODU anti-corrosive coating

*As per Standard Terms & Conditions.

4

Labour AMC

Ideal for labor-only support and routine repairs.

INCLUSIONS

- Unlimited breakdown calls
- Preventive Maintenance Services (PMS) at scheduled intervals
- Labor for repairs and servicing
- Condenser coil repair

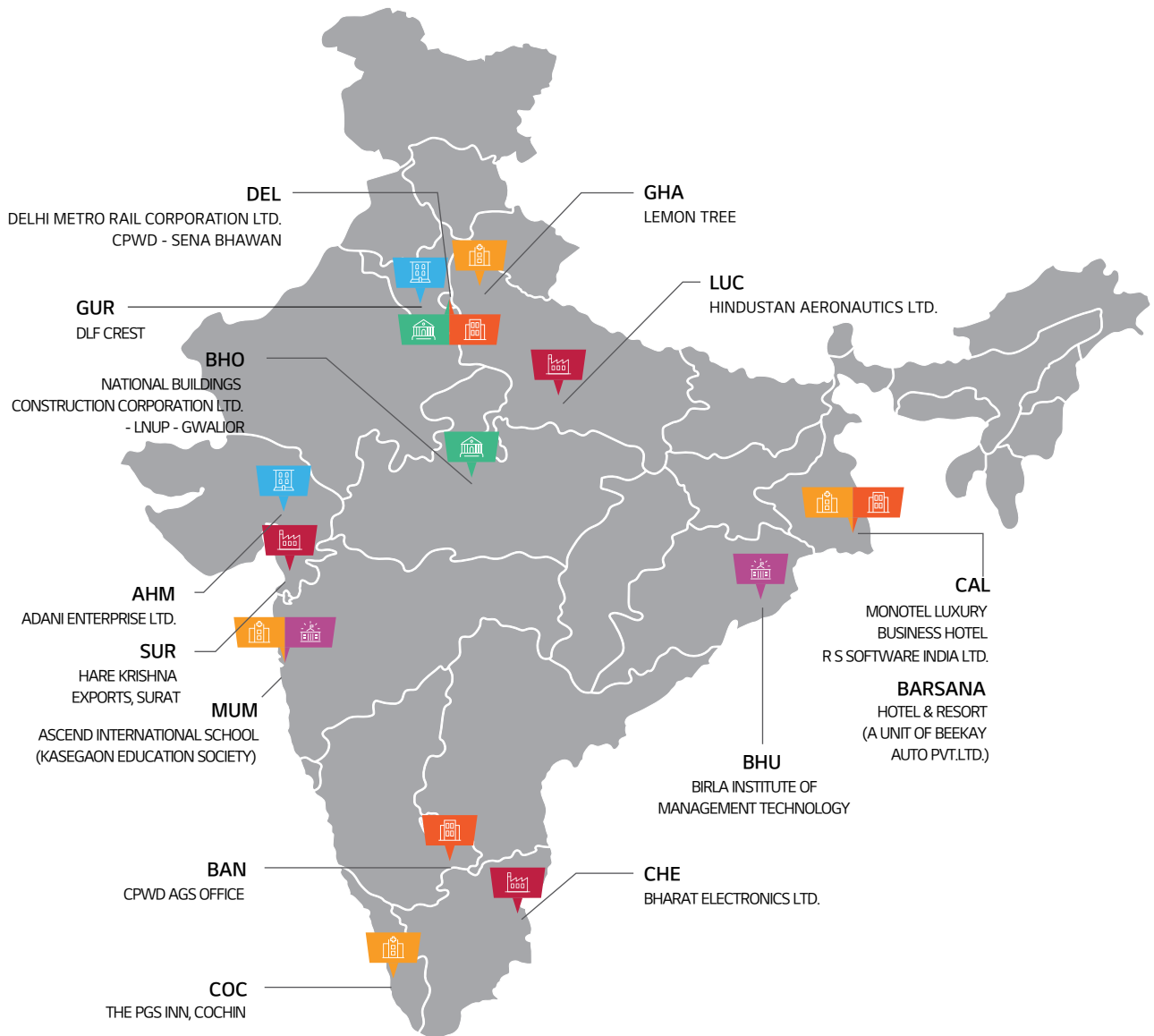
EXCLUSIONS

- Physical damage, mishandling, damages due to corrosion, accidents
- Electrical infrastructure faults
- ODU anti-corrosive coating

*As per Standard Terms & Conditions.



Reference Site



LG Electronics HVAC Service & Maintenance

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